



Revista de Comunicación Digital

CALL FOR PAPERS: DÍGITOS JOURNAL – 12th ISSUE (2026)

Monographic section:

The Platformisation of the Public Audiovisual Communication Service: Challenges and Perspectives in the Data Age

Guest editors:

Azahara Cañedo, PhD (Universidad de Castilla-La Mancha)

Marta Rodríguez-Castro, PhD (Universidade de Santiago de Compostela)

Luciana Musello, MA (Universidad San Francisco de Quito)

The platformisation of public audiovisual communication service represents a significant change in the way public media are structured and operate (Debrett, 2009; Evens & Donders, 2018; Cañedo and Segovia, 2021; Cañedo et al., 2023). This process involves the integration of advanced digital tools and the use of data, the raw material of platform capitalism (Srnicek, 2016), which allows them to improve their reach, efficiency and relevance. In this sense, the new communication paradigm plays a key role in the relationship of these media with their stakeholders, from the audience to their employees (Bruun & Lassen, 2023; Cañedo et al., 2024; Rodríguez-Castro et al., 2024), which poses some challenges.

These companies must uphold the public service mission in a context characterised by business models that prioritise economic profitability and the algorithmic viralisation of content over the common good and the principle of diversity (Sørensen, 2020; D'Arma et al., 2021; Martin, 2021; Reviglio, 2021; Bonini & Mazzoli, 2022). In addition, they face the challenge of ensuring a diverse media diet that moves away from hyper-specialised offerings (Sørensen & Hutchinson, 2018; Van den Bulck & Moe, 2018; Bodó et al., 2019), respects user privacy (Murschetz, 2020) and creates public value for the



citizens they serve through elements such as media literacy, civic participation or territorial cohesion (Cañedo & Rodríguez-Castro, 2024).

This is where the Internet public service comes into play, which in the platformised scenario is directly linked to the audiovisual public communication service in its quest for equitable and universal access to communication and in the fight against the risks associated with the data age (Fuchs & Unterburger, 2021; Musello, 2021 and 2024). Therefore, it is important to promote cooperative strategies between the two approaches to contribute to the development of a digital infrastructure that serves the common good.

For all these reasons, this special issue of *Dígitos*, which deals with the platformisation of the public audiovisual communication service from the critical theoretical perspective of the political economy of communication, invites submissions of theoretical essays and empirical research papers that address the object of study from multi- and interdisciplinary perspectives linked to the social sciences. Priority lines of research include, but are not limited to, the following:

- Theoretical reflections on the process of platformisation of the public audiovisual communication service
- Studies on regulation, governance or economics of public service platforms
- Studies on the process of public media platformization in peripheral contexts or in the Global South
- Analysis of the impact of platformisation on the individual, social and economic value provided by public service audiovisual corporations
- Studies on sustainable business models for public service media in the context of platform capitalism
- Studies on accessibility and digital divide in the process of platformisation of public service audiovisual media
- Critical studies on professional routines and labour of public service audiovisual communication in the context of platform capitalism
- Audience studies related to the consumption of public service content via platforms
- Studies on data management and algorithmic recommendations in the context of public service audiovisual communication
- Analysis of the narrative strategies used by public service media on social media platforms
- Studies on digital culture, literacy and public service audiovisual communication



- Proposals for methodological innovations in the study of the platformisation of the public audiovisual communication service
- Studies and theoretical reflections on the public service Internet

Submissions

Proposals should be submitted through the journal's OJS platform:

<https://revistadigitos.com/index.php/digitos>.

Originals will be accepted until **20 December 2025**. The monograph will be published in May 2026. In order to submit, you must have a user account on the journal's platform.

Dígitos awards a pre-doctoral research prize to the best article published in any section of the journal. Check the guidelines on the website.

References

Bodó, B., Helberger, N., Eskens, S., & Möller, J. (2019). Interested in Diversity: The role of user attitudes, algorithmic feedback loops, and policy in news personalization. *Digital Journalism*, 7(2), 206-229.
<https://doi.org/10.1080/21670811.2018.1521292>

Bonini, T., & Maria Mazzoli, E. (2022). A convivial-agonistic framework to theorise public service media platforms and their governing systems. *New Media & Society*, 24(4), 922-941.
<https://doi.org/10.1177/14614448221079036>

Bruun, H., & Lassen, J. M. (2023). New scheduling strategies and production culture in public service television in the digital era: The case of DR and TV 2 in Denmark. *Critical Studies in Television: The International Journal of Television Studies*, 17496020231196422.
<https://doi.org/10.1177/17496020231196422>

Cañedo, A., y Segovia, Ana. I. (2021). La Plataformización de los Medios de Comunicación de Servicio Público. Una reflexión desde la Economía Política de la Comunicación. En M. Goyanes & M. Campos Rueda (Eds.), *Gestión de medios públicos en el entorno digital: Nuevos valores, estrategias multiplataforma e internet de servicio público* (pp. 65-88). Tirant Lo Blanch.



Cañedo, A., Galletero Campos, B., Centellas, D., & López Cepeda, A. M. (2023). New Strategies for Old Dilemmas: Unraveling how Spanish Regional Public Service Media Face the Platformization Process. *Estudios sobre el Mensaje Periodístico*, 29(1), 67-77.
<https://doi.org/10.5209/esmp.84534>

Cañedo, A., López-Golán, M., & Blasco-Blasco, O. (2024). Obsolescence as a pattern: an analysis of how public service media managers perceive and cope with resistance to change in the platformisation era. *Journal of Media Business Studies*, 1–17.
<https://doi.org/10.1080/16522354.2024.2359886>

Cañedo, A., y Rodríguez-Castro, M. (2024). Hacia una definición del valor de los medios de comunicación de servicio público: una propuesta sostenible y adaptable. En Á. Carrasco-Campos y J. Candón-Mena (eds.), *Sostenibilidad de los medios en la era digital. Economía política de los medios públicos, privados y comunitarios* (pp. 17-40). Comunicación Social Ediciones y Publicaciones.

D'Arma, A., Raats, T., & Steemers, J. (2021). Public service media in the age of SVoDs: A comparative study of PSM strategic responses in Flanders, Italy and the UK. *Media, Culture & Society*, 43(4), 682-700.
<https://doi.org/10.1177/0163443720972909>

Debrett, M. (2009). Riding the wave: Public service television in the multi-platform era. *Media, Culture & Society*, 31(5), 807-827.
<https://doi.org/10.1177/0163443709339466>

Evans, T., & Donders, K. (2018). *Platform Power and Policy in Transforming Television Markets* (1st ed.). Palgrave Macmillan.

Fuchs, C., & Unterberger, K. (Eds.) (2021). *The Public Service Media and Public Service Internet Manifesto*. University of Westminster Press.
<http://doi.org/10.16997/book60>

Martin, E. N. (2021). Can public service broadcasting survive Silicon Valley? Synthesizing leadership perspectives at the BBC, PBS, NPR, CPB and local U.S. stations. *Technology in Society*, 64, 101451.
<https://doi.org/10.1016/j.techsoc.2020.101451>

Murschetz, P. (2020). Big Data and Public Service Media A Literature Review of Key Challenges and some Theoretical Propositions Pertaining to the Context of Digital Transformation. *Medien Journal*, 3(2020), 69-86.

Musello, L. (2021). Internet de servicio público: Democracia e igualdad en la era digital. En M. Goyanes & M. Campos Rueda (Eds.), *Gestión de medios públicos en el entorno digital: Nuevos valores, estrategias multiplataforma e internet de servicio público* (pp. 107-127). Tirant Lo Blanch.



Musello, L. (2024). Citizenship on the Public Service Internet: Citizen's Media Contribution to Reimagining Digital Democratic Communication. En M. Goyanes & A. Cañedo (Eds.), *Media Influence on Opinion Change and Democracy. How Private, Public and Social Media Organizations Shape Public Opinion*. Palgrave Macmillan.

Reviglio, U. (2021). Sistemas de personalización ética e integridad atencional. ¿Nuevas prioridades de los medios de servicio público? En M. Goyanes & M. Campos Rueda (Eds.), *Gestión de medios públicos en el entorno digital: Nuevos valores, estrategias multiplataforma e internet de servicio público* (pp. 129-160). Tirant Lo Blanch.

Rodríguez-Castro, M., Cañedo, A., & López-Golán, M. (2024). 'Ye la nuestra': Exploring how proximity shapes public service media and public service news' value perception. European Journal of Communication, 0(0).

<https://doi.org/10.1177/02673231241290064>

Sørensen, J. K. (2020). The datafication of Public Service Media: Dreams, Dilemmas and Practical Problems A Case Study of the Implementation of Personalized Recommendations at the Danish Public Service Media 'DR'. *MedieKultur: Journal of media and communication research*, 36(69), 090-115. <https://doi.org/10.7146/mediekultur.v36i69.121180>

Sørensen, J. K., & Hutchinson, J. (2018). Algorithms and Public Service Media. En G. F. Lowe, H. Van Den Bulck, & K. Donders (Eds.), *Public Service Media in the Networked*

Srnicek, N. (2016). *Platform Capitalism*. Polity.

Van Den Bulck, H., & Moe, H. (2018). Public service media, universality and personalisation through algorithms: Mapping strategies and exploring dilemmas. *Media, Culture & Society*, 40(6), 875-892.

<https://doi.org/10.1177/0163443717734407>